

Quality Policy

Vaughandale Construction Limited is committed to providing the highest quality of service and product to its customers. As part of our Quality approach, we are committed to assuring our customers that our business as a whole achieves an agreed and recognised standard of performance. Our commitment and maintenance of defined quality standards in all aspects of performance is critical to our success.

Our strategy underpins Vaughandale's commitment, the Company shall:

- Determine our strategic direction and what is affecting our ability to achieve the intended outcome.
- Hold regular meetings and document Quality objectives. Communicate these objectives and our performance against these objectives throughout the company and to interested parties.
- Adopt a forward-looking view on future business decisions, which may have Quality impacts.
- Comply with all applicable statutory laws and regulations.
- Plan our Quality Management activities and they will be based upon minimising risk and eliminating errors.
- Train our staff in the needs and competencies for Quality Management and provide the right personnel and resources.
- Ensure that the importance of meeting and exceeding customer requirements is communicated and understood throughout our organization.
- Work closely with our customers and suppliers to establish the highest Quality standards.
- Conduct all work to a high professional standard with technical and commercial integrity.
- Constantly strive for continual improvements within our systems and processes by regular and systematic system reviews.

Ultimate responsibility within the company rests with the Board of Directors, who are responsible for all matters pertaining to the Quality System.

The Quality Management System is developed to reflect the above and in compliance with BS EN ISO 9001-2015, additional to other regulations and legislation affecting the Business.

Signed:

Noel Williams Managing Director

Director Responsible for Quality

Date	Review
January 2025	January 2026







